

market communication

To: Brokers (via LIIBA)

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Lloyd's Managing Agents

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RE: LEARN AT LUNCHTIME SEMINAR – 6 JUNE 2013

Claims Services is pleased to announce the continuation of the 'Learn at Lunchtime' seminar programme throughout 2013. This event is free to attend, has been accredited by the CII and can be included as part of your CII CPD requirement should you consider it relevant to your professional development needs.

The details of the next seminar are outlined below:

6 June 2013 – Root cause investigation of engineering claims

Speaker: Mamoon Alyah, CEng, PE

Seminar Overview:

According to statistics published by International Association of Engineering Insurers (IMIA), engineering claims in 2011 were in excess of \$5 billion, of which \$717 million were classified as large losses of \$1 million of more. Failure can be the result of any one of several causes varying from defect to operational faults. Finding the route cause is critical for policy liability and evaluation of recovery options. However, this is often easier said than done.

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This presentation looks in detail at the different causes leading to failure in engineering risks. During the presentation, case studies will provide a closer look at the challenges facing insurers and loss adjusters attempting to determine the root cause of the loss.

The presentation will discuss a number of issues including:

- Differentiating between faulty design, faulty workmanship and faulty operation as cause of a loss
- Identification of approximate cause versus root cause of a loss
- Investigative process and scientific analysis involved in root cause determination
- Special circumstances specific to engineering losses and construction policies (CAR)
- Analysis of mitigation and reinstatement options

Attendees will therefore come away with an understanding of the issues that insurers may face when analysing engineering faults, a detailed look at different policies and how to mitigate any future engineering losses.

Our Speakers:

Mamoon Alyah is a chartered engineer and member of the Institute of Engineering and Technology. He is also a registered professional engineer in several jurisdictions in the United States who has been instructed by insurers and solicitors as an expert to investigate numerous engineering losses varying from explosion in large turbines to failure of machinery in industrial plants. He authored several articles related to the forensic investigation of cause and origin of fires and explosions that were published in leading insurance publications. He has also been a frequent presenter at several insurance conferences in the USA, Canada, UK and Europe.

Mr Alyah currently serves as the Executive Director at LWG Consulting UK in London. He joined LWG Consulting in 1993 and since then has managed hundreds of investigations into cause and origin of different losses. He was recognised as an expert witness in multiple jurisdictions where he gave evidence related to root cause of different failures.

The seminar will take place from 13:00 hours in the Auditorium at Xchanging's offices at 34 Leadenhall Street, London.

If you wish to attend the above seminar, please register with Julie Donoghue at xcsseminars@xchanging.com no later than 5 June 2013.

ANTHONY CROYDON
HEAD OF SERVICE
XCHANGING INSURANCE SECTOR