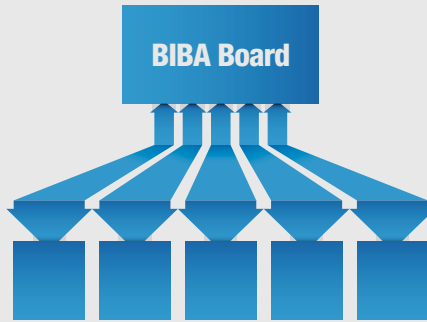




Steve White's first year as BIBA CEO

Implemented new segmentation model



Created new Advisory Board structure

Oversaw changes to Articles of Association following EGM



Helped 'recruit' Lord Hunt as BIBA's first NED, now chair



Oversaw creation of new BIBA Board



Oversaw Strategic Review implementation regarding commercial activities and executive resources



Brought greater focus to our communications activities, including social media

Increased the visibility of the BIBA Executive team

Delivered on a commitment to being better at listening to members



Changed our public affairs consultancy

400,000

Find a broker enquiries

Increased BIBA's profile politically to the extent that we are now seen as a 'go-to' organisation



Still plenty left to do – no complacency!